

# HOTEL RENDEZVOUS

EAT | SLEEP | RELAX | CELEBRATE | EXPLORE | CRUISE

## COVID19 CHARTER

1. Contactless and self check- in and check-out to limit contact.
2. All visitors, staff, suppliers and residents temperatures taken. If above 38centry will not be permitted.
3. Face masks to be worn in all public areas unless dining or drinking.
4. Bar closure at 10pm as per government guidelines.
5. No visitors from Tier 3 or national lockdowns allowed within the hotel.
6. Displaying NHS Track & Trace QR Code around the hotel.
7. The reservation holder will need to have completed our [COVID-19 questionnaire](#) before entering the Hotel.
8. Limited number of room occupancies and guests.
9. Distancing in public areas 1-2 meters.
10. Managed and set times for dining and use of hotel facilities.
11. Staff working in smaller teams with reduced contact.
12. Spaced out room occupancy across floors.
13. Hand sanitiser dispensers and stations in all public areas and corridors.
14. Extensive professional room cleaning - *STEAM, CLEAN, SANITISE*.
15. Bedroom doors will be sealed once cleaned for your assurance that it has not been entered prior to your stay.
16. Reduced contact and table service restaurant dining, and room service.
17. To ensure the safety of those wishing to dine with us, we have removed some seating and tables to distance guests and enable clear pathways through the restaurant.
18. There is now no difference between the guidelines for dining inside or outside.
19. Only visitors/residents from Tier 1 locations will be able to share tables with other households as per government guidelines. Should the hotel be moved to within Tier 2 all tables will be within households/support bubbles.
20. Single use menus will be provided.
21. All employees trained in new measures for health and safety Temperature checks on arrival and allocated quarters for staff use.
22. Access to PPE equipment.